

IMPORTANT NOTICE – POTENTIAL CANADA POST STRIKE

As you may be aware, there is the potential for a disruption to Canada Post mail delivery services. In the event of a postal strike:

If you are already receiving your client documentation electronically through WealthAccess, Mandeville's secure web portal:

You will not experience any delay in receiving your account statements. Your trade confirmations that you would normally receive by mail will be held back until postal service has resumed.

If you are not already receiving your client documentation electronically through Mandeville's secure web portal:

All trade confirmations and account statements that you would normally receive by mail will be held back until postal service has resumed.

Should you require documentation regarding your account activity on an urgent basis, your Mandeville Advisor will be able to provide you with a Portfolio Review of your account(s) at your request. Given this, we strongly encourage you to contact your Mandeville Advisor to sign up for portal access to avoid any potential delay in receiving your account statements.

If you have any questions, please do not hesitate to contact your Mandeville Advisor.